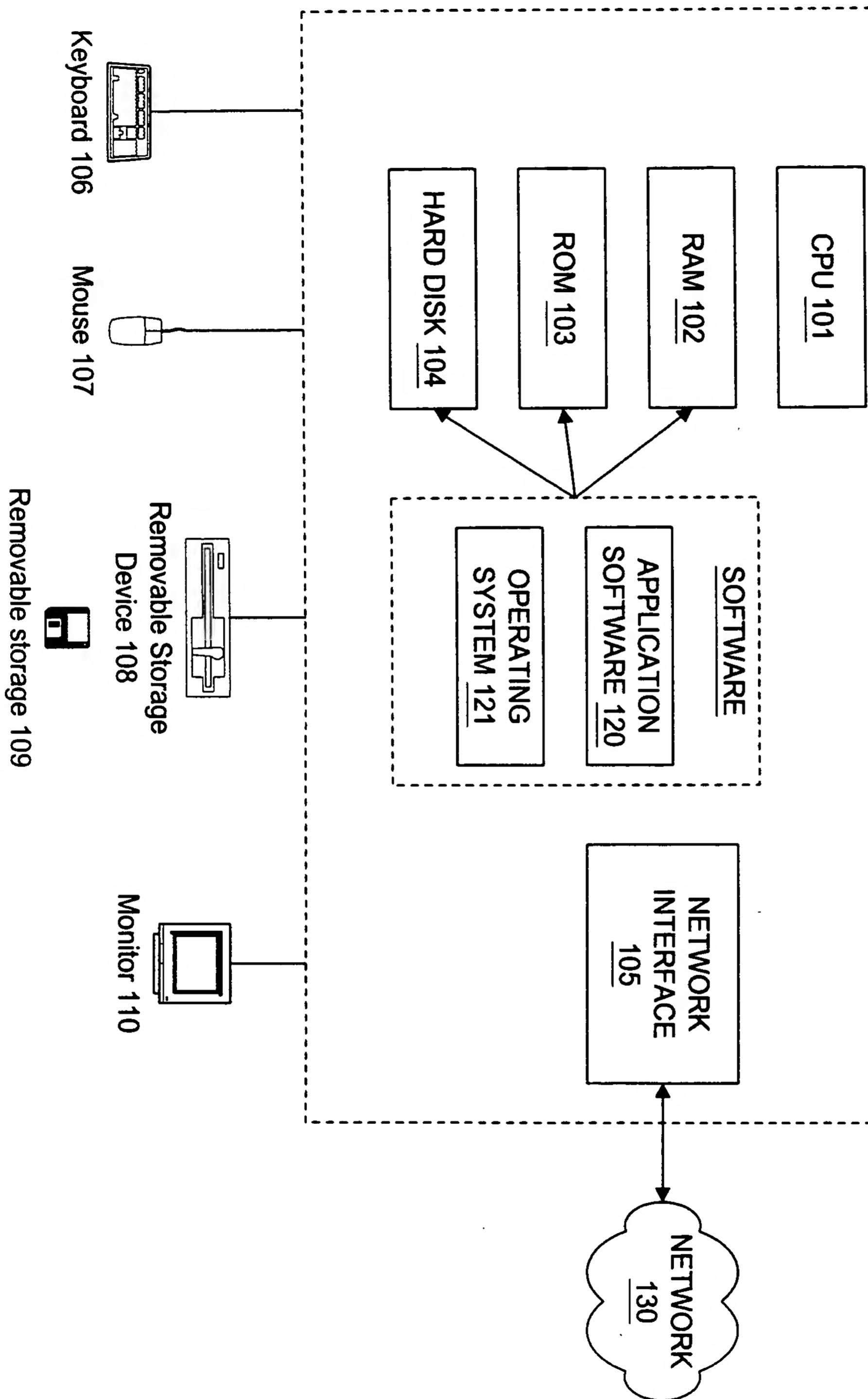


FIG. 1

COMPUTER SYSTEM 100



Back-end (260)

eCBT Servicing Unit (270)

Test Center (280)

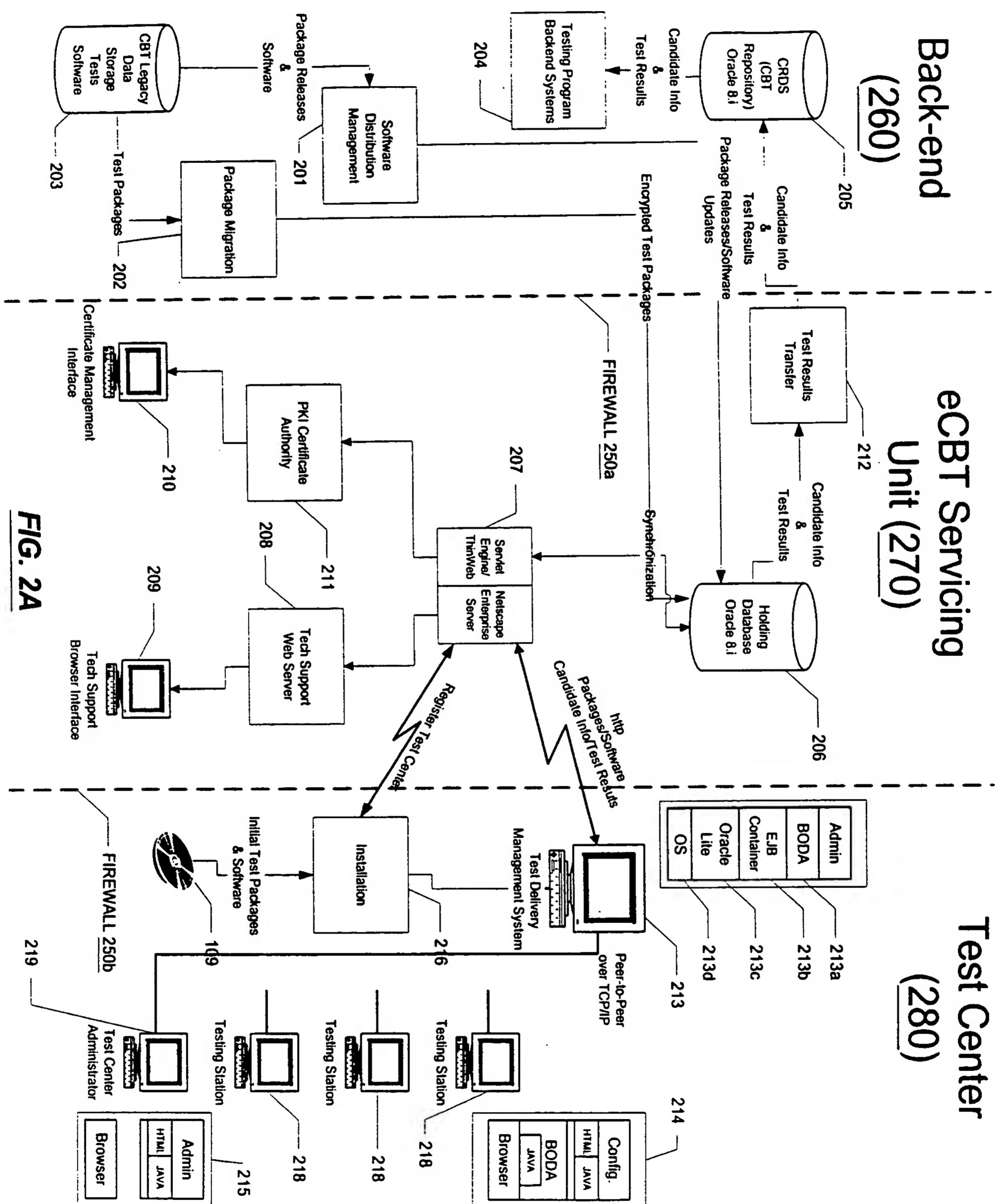


FIG. 2A

Back-end
(260)

eCBT Servicing Unit (270)

Test Center

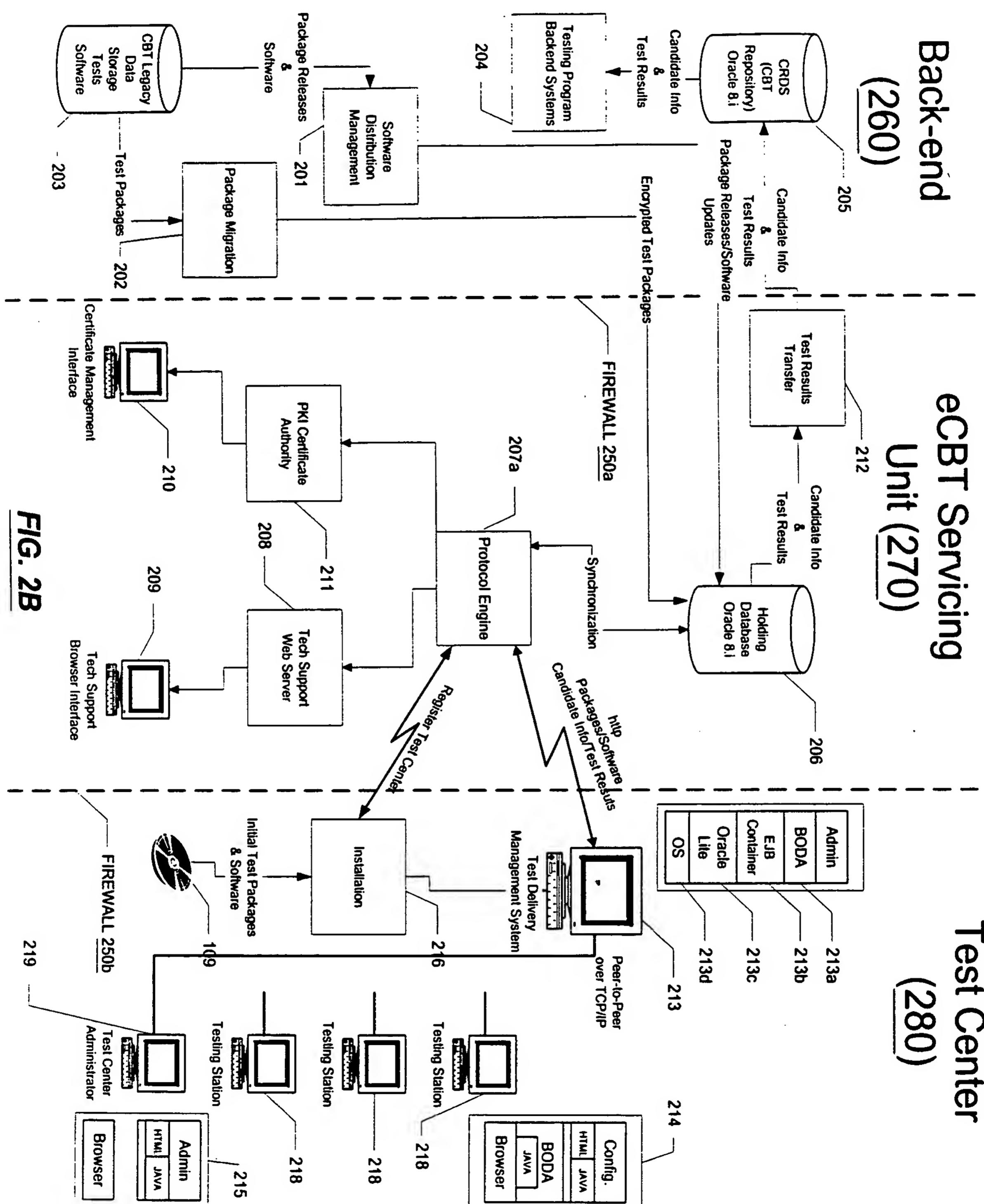


FIG. 2B

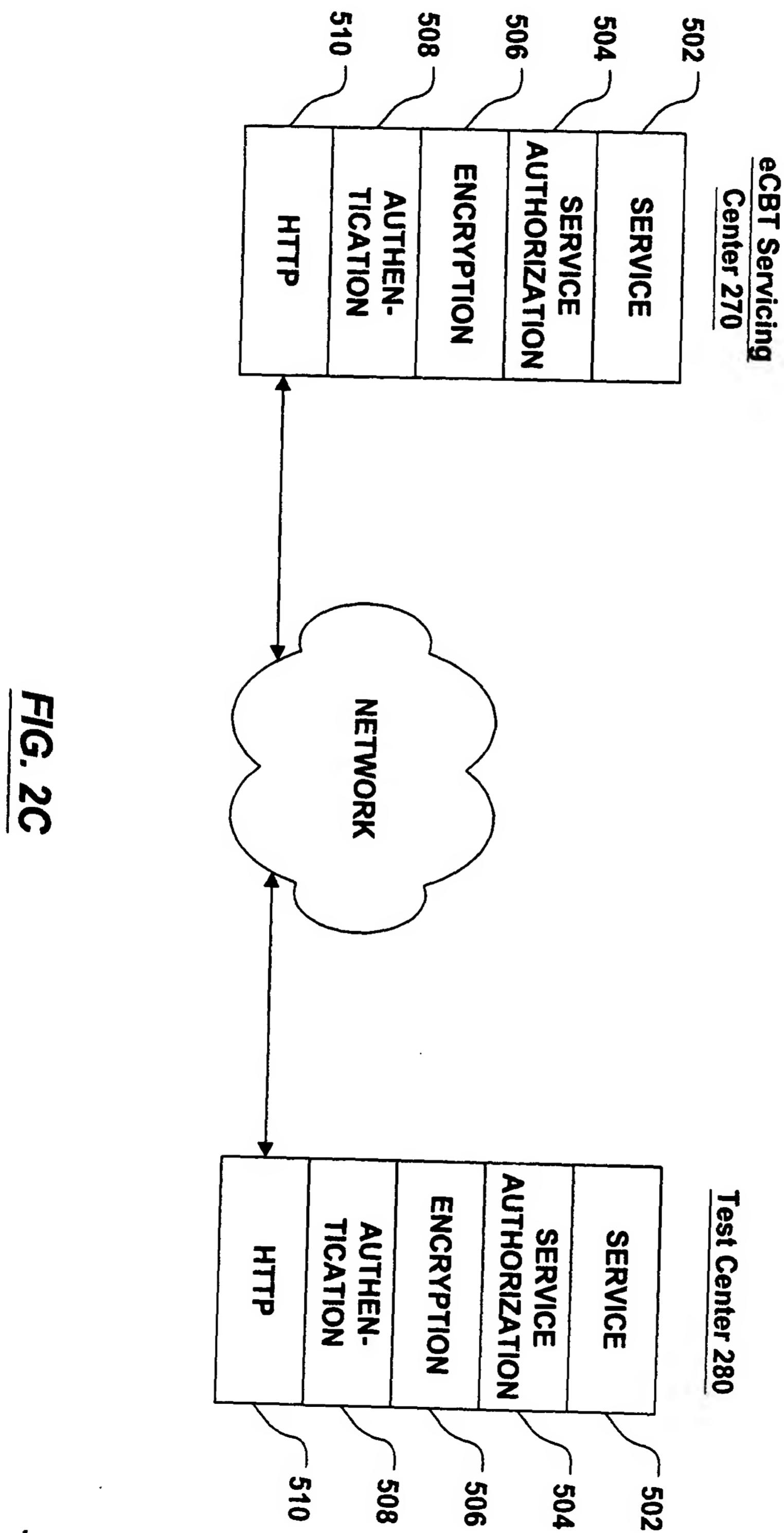
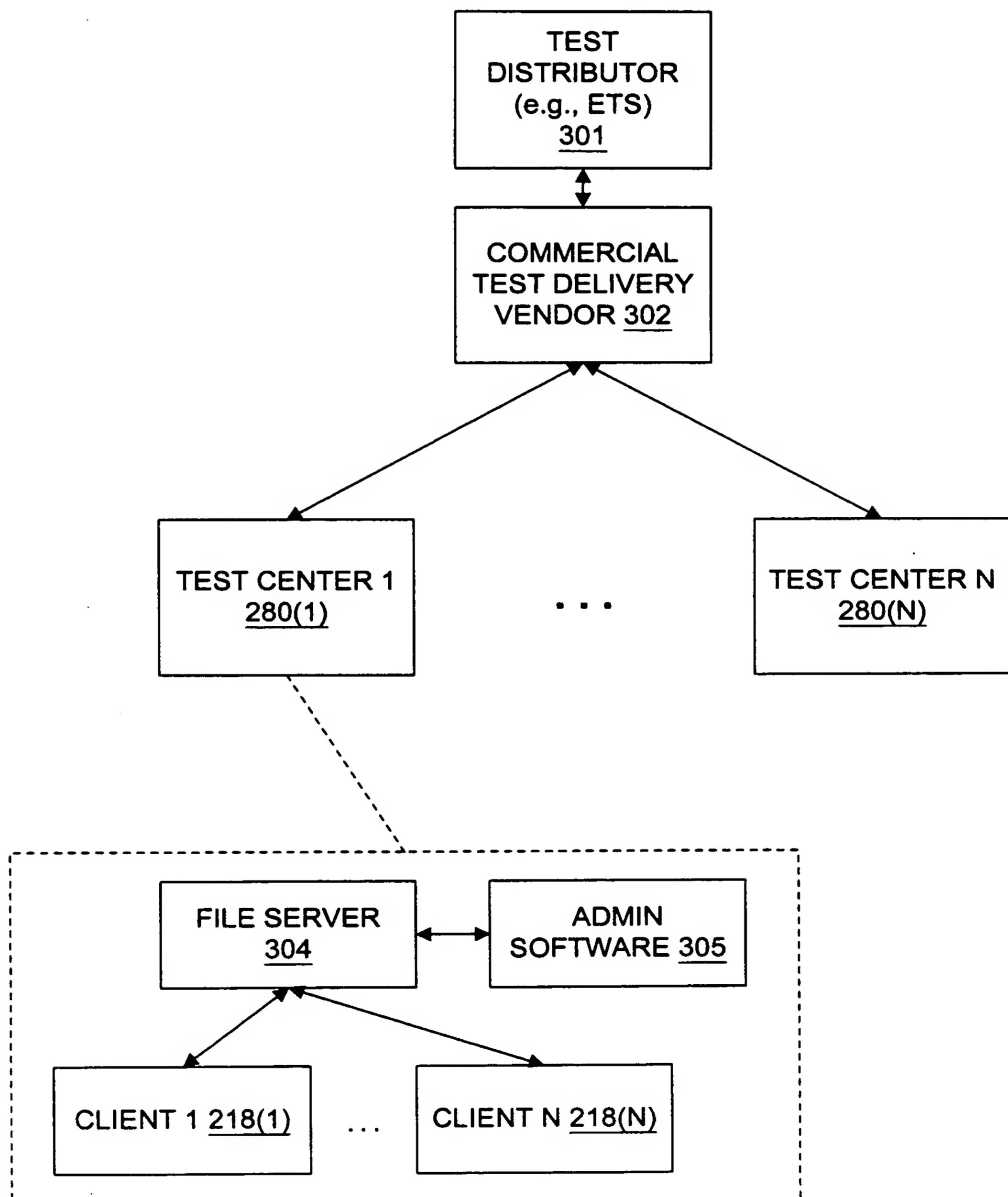


FIG. 2C

FIG. 3



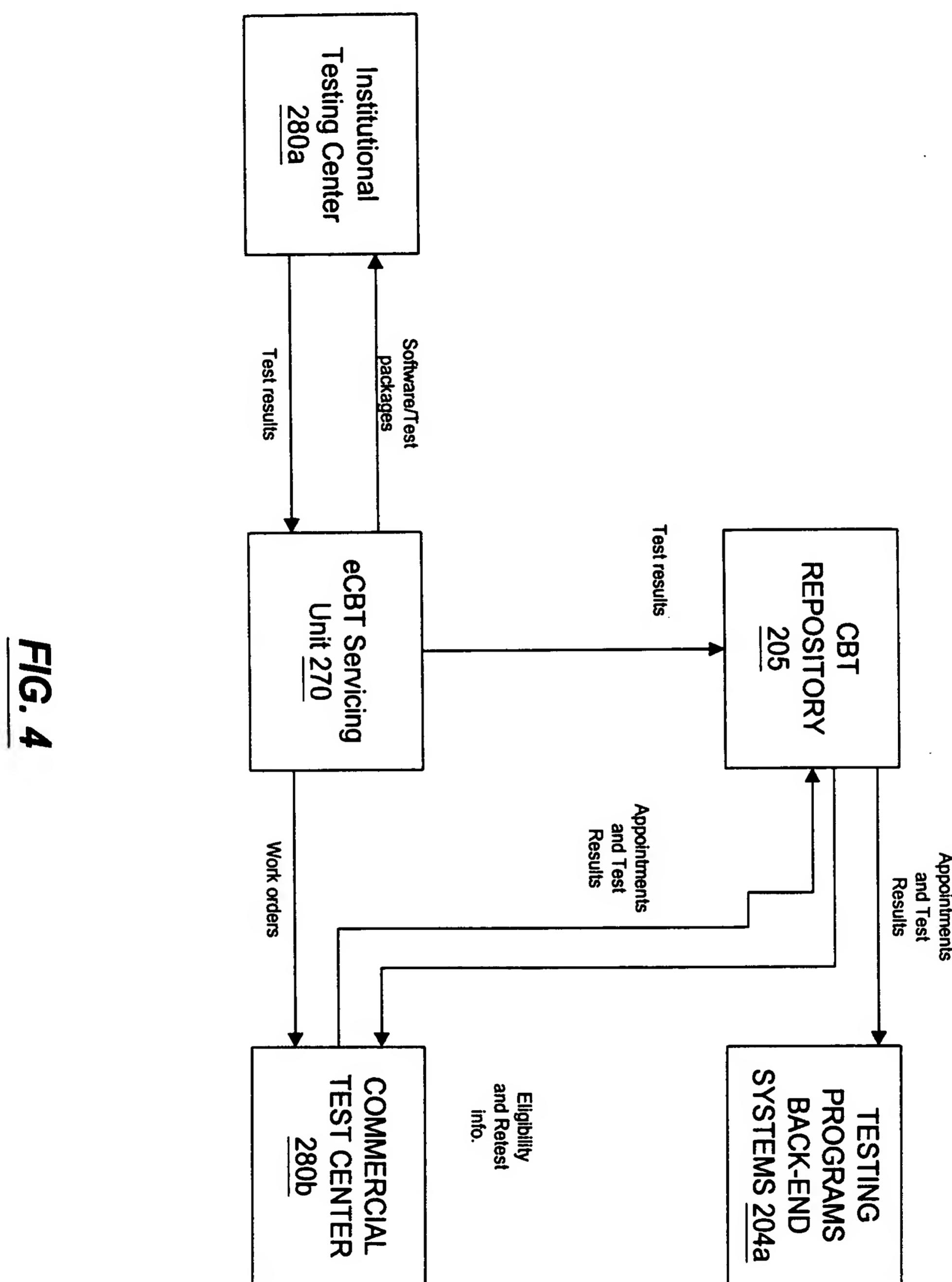


FIG. 4

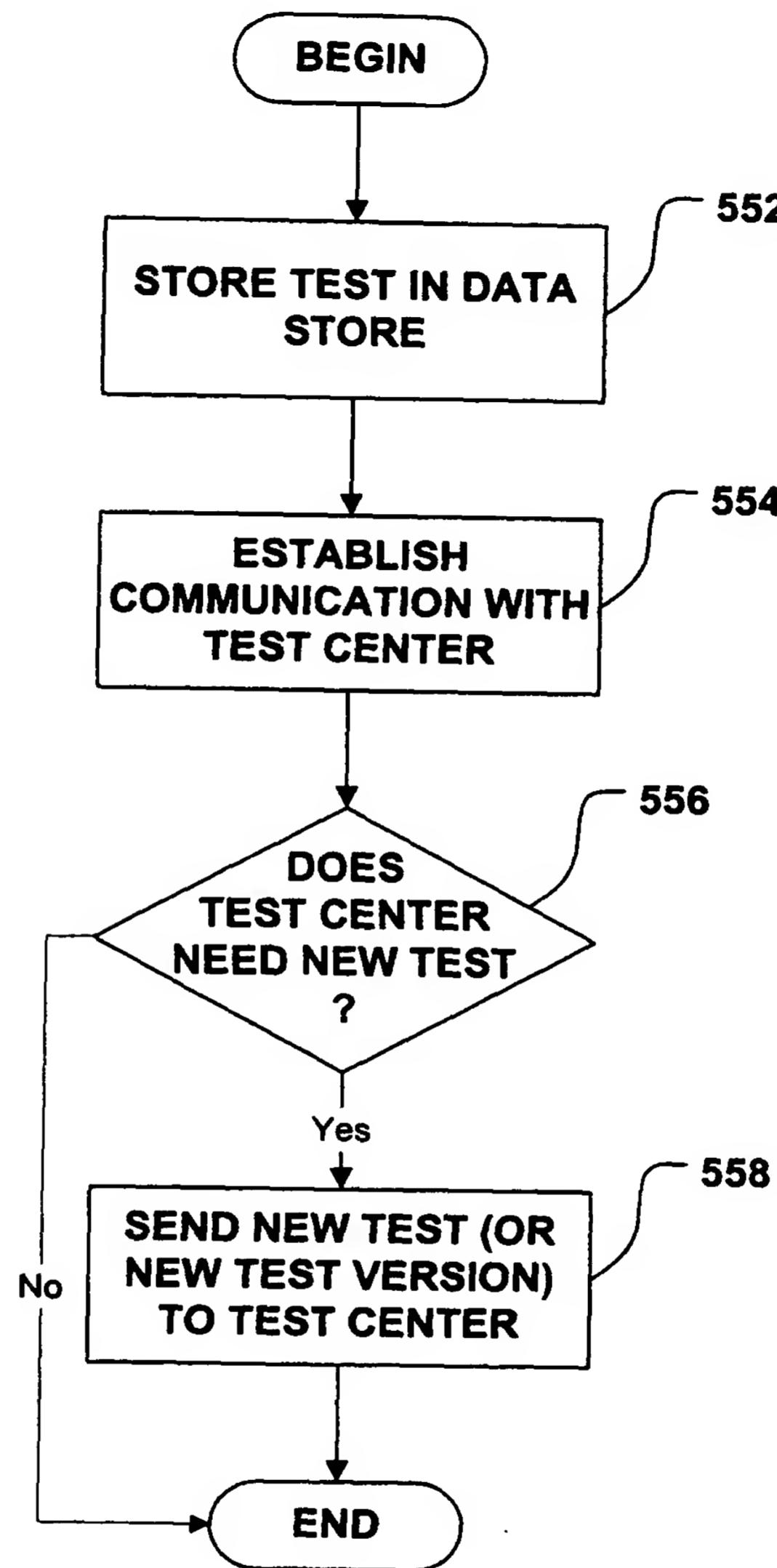


FIG. 5